

NEWS RELEASE



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FOR IMMEDIATE RELEASE

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Northern Rivers Receives National Accreditation

ALBANY, NY — Northern Rivers Family of Services announces that after a rigorous, long-term process, they have once again been accredited by the Council on Accreditation (COA). The accreditation, required by federal and state statute, signifies that Northern Rivers programs meet or exceed both administrative and service delivery standards for human services programming.

Over an 18-month period that included a self-study, documentation and records reviews, and an intensive weeklong virtual visit, COA auditors worked with Northern Rivers staff on a comprehensive analysis of policies, procedures and practices.

“Northern Rivers is dedicated to meeting the highest standards of both quality and accountability. Participating in the accreditation process is a vital part of our efforts to serve the children, adults, and families of our region, and we are thrilled to receive this news from the professionals at COA,” said William T. Gettman Jr., CEO of Northern Rivers.

COA is an international, independent, nonprofit, human service accrediting organization founded in 1977 that accredits more than 2,200 organizations serving 7 million people.

About Northern Rivers Family of Services

Northern Rivers is a family of human services agencies that work together and are committed to helping children, adults, and families. Formed in 2012, Northern Rivers is the parent organization to Northeast Parent & Child Society (founded in 1888 in Schenectady), Parsons Child & Family Center (founded in 1829 in Albany), and Unlimited Potential (founded in Saratoga Springs in 1979). Together we serve more than 18,000 children, adults, and families in more than 40 counties in New York state who struggle with abuse, neglect, trauma, mental health challenges, educational difficulties, career training and employment, and service navigation through an innovative continuum of home-, clinic-, school-, and community-based services, vocational rehabilitation, supported employment, and senior-supporting programs that provide person-centered, trauma-informed innovative solutions to ensure clients live their best lives. With a 1,400-strong workforce and informed by our nearly 200-year heritage, our quality of care, depth of programs, combined size, and passion for the mission make us a leading human services provider.

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