

### Park Place Campus

122 Park Avenue, Schenectady

#### Erin Pinchbeck

Senior Director  
Residential Services  
518.346.2387  
Erin.Pinchbeck@nrfs.org

#### Colleen Vogel

Senior Program Director  
Foster Care Services  
518.857.8027  
Colleen.Vogel@nrfs.org

### Hamburg Street Campus

1 Genium Plaza, Schenectady

#### Barb Fuscus

Director  
Home and Community-Based Services  
518.346.1285, ext. 7529  
Barbara.Fuscus@nrfs.org

#### Tanya Starker

Clinical Director  
Community Services  
518.346.1285, ext. 7542  
Tanya.Starker@nrfs.org

#### Jacqueline Schiehl

Program Director  
Youth ACT  
Jacqueline.Schiehl@nrfs.org

### School at Northeast

1821 Hamburg Street, Schenectady  
518.346.1273

#### Rich Danson

Principal  
Richard.Danson@nrfs.org

#### Alexandra Lucien

Director, Day Education  
Student Counseling Center  
Alexandra.Lucien@nrfs.org

### Behavioral Health Center

327 Abbotsford Road, Schenectady  
518.346.1284

#### Emily Frederick

Director  
Emily.Frederick@nrfs.org

### Franklin Street Offices

530 Franklin Street, Schenectady

#### Barbara Pasinella

Senior Director  
Prevention/Family Development  
518.393.2194, ext. 7551  
Barbara.Pasinella@nrfs.org

#### Rhonda Armour

Director  
Care Management  
518.265.3479  
Rhonda.Armour@nrfs.org

### Bigelow Avenue Campus

Early Learning Center  
125 Bigelow Avenue, Schenectady  
518.292.5510

#### Sharon Hutchinson-Jones

Executive Program Director  
Early Head Start  
Sharon.Hutchinson-Jones@nrfs.org

#### Renee Kingsley

Director  
Neil Hellman Preschool  
Renee.Kingsley@nrfs.org

We began serving the people of Schenectady in 1888 as the Home for Destitute Children, a residence formed by a group of concerned women committed to helping Schenectady's disadvantaged youths. Today we operate residential, clinical, educational, and administrative facilities throughout Schenectady County.

### Residential Services

- ✓ **Park Place**, a 24-bed residential program with units designed to deliver multiple levels of care
- ✓ the **Schaffer Children's Program**, a short-term residential diagnostic unit for young children located inside the Park Place building
- ✓ the **Zoller** group home
- ✓ independent living apartments

### Education Services

- ✓ **School at Northeast**, an 853 special education facility serving 130+ students in grades 6–12
- ✓ **Early Learning Center**, offering Early Head Start, preschool, and daycare services to more than 100 low-income Schenectady families

### Behavioral Health Services

- ✓ The **Behavioral Health Center** is a NYS Office of Mental Health–licensed outpatient counseling facility serving the public
- ✓ **School-Based Behavioral Health** offices, with 15 offices serving 9 districts, provides NYS Office of Mental Health–licensed outpatient counseling to students in the school building

### School-Based Offices

#### Mohonasen Central School District

- Draper Middle School
- Mohonasen High School

#### Niskayuna Central School District

- Niskayuna High School

#### Schenectady City School District

- Mont Pleasant Middle School
- Pleasant Valley Elementary School

### Crisis Response Services

- ✓ **Youth ACT** provides rehabilitation and support services for youth in Schenectady County who struggle with serious and persistent mental illness
- ✓ **Mobile Crisis Services** provides rapid-response multidisciplinary care to help children, adolescents, and adults avoid unnecessary emergency room visits and hospitalization

**Community-based programs**, including case management, prevention, foster care, supervised visitation, parent education, and clinical services for children and families, are located at multiple Schenectady offices and serve thousands of people each year.

The **Sexual Abuse Treatment Program (SATP)**, for child victims and nonoffending family members dealing with the effects of sexual abuse, is located at Franklin Street.

**Foster Care** provides comprehensive support for foster children, foster parents, and biological family to work toward reunification and permanency goals. Northern Rivers currently supports 12 foster homes in Schenectady County.

### Our Challenge

Residents and students face a spectrum of mental, emotional, behavioral, and social challenges, and are placed with us by their county or school district because they feel we are the right place for them to receive care.

Staff are trained and then receive ongoing training to diffuse conflict and deescalate crises, including Therapeutic Crisis Intervention (TCI) training and Positive Behavior Interventions and Supports (PBIS) training.