

SCHENECTADY FAMILY SUPPORT PROGRAM

Parsons Child & Family Center's Schenectady Family Support Program provides care coordination for children and youth ages 5–18, who are not eligible for Medicaid and who are experiencing mental health challenges, as well as their families. The family must be a resident of Schenectady County.

AVAILABLE SERVICES

- Care coordination provides comprehensive care management, information and referral, advocacy, individual and family support, and comprehensive transitional care.
- Family peer advocacy can work with any family experiencing challenged due to a child's mental health status. The advocate will work with families to link them to appropriate services within Schenectady County.

BENEFITS

- Provides care coordination and family support to families not eligible for health home services.

Who can access services? Children and youth ages 5–18 who are experiencing challenges at home or in the community due to their mental health status.

How are services accessed? Referrals come to the program from the Schenectady County Single Point of Access (SPOA). An application can be completed by the parent/guardian, primary clinical program, ICM, probation, school district, private therapist, or other service provider.

When are services available? The office is located at 530 Franklin Street in Schenectady. Office hours are Monday through Friday 8:00 a.m. to 4:00 p.m. Enrolled families have access to an afterhours and weekend on-call number.